My-Mountains

Tour Guide

Do you absolutely love **the outdoor**? Are you an **exelent planner** with superior organizational skills? Do you have **excellent communication skills and love people**? Do you speak **German and English**?

If you answer yes to all these questions, then join us!

Why us?

We bring cultures together through Life-enriching Travel Experiences.
My-Mountains was founded in 2017 in Lucerne, with one objective: unleash the potential of mountains. Today we offer a vast array of exclusive guided, semi-guided and self-guided tours in Switzerland and in the Alps. The Tours we offer, are not only designed to reduce CO2 emissions but also to leave a remarkable once-in-a-life-time experience.
Our tours are also private and uniquely designed for you, so you get the most out of it.

What you'll do

My-Mountains Tour Guides are responsible for leading small to medium sized groups of on easy hiking and walking tours around Lucerne. Guides are responsible for ensuring the safety and wellbeing of all guests while providing an excellent and entertaining customer experience. The guide role has many responsibilities including but not limited to the following:

- Story Telling: Presenting information about Switzerland history and ecology in an engaging and informative manner by following provided guided tour material.
- Entertaining: Keeping customers engaged for the duration of the tour by incorporating fun and relatable twists into the interpretive information.
- Weather Evaluation: Evaluate weather conditions and be ready to enact a plan to change the course of the tour as needed for the safety of customers and staff.
- Time Management: Guided tours are advertised for specific distances and time frames. Guides must be able to set the correct pace to keep the guests moving and on schedule, ensuring the tour covers all points and returns back on time.

- Encouraging Online Reviews: A great tour guide should easily be able to encourage guests to share positive feedback about their experience. Additional compensation is offered to guides who receive positive reviews online

What you'll need

- You're a storyteller- you like sharing stories someone has told you and researching interesting new things to share with others
- You appreciate an incredible customer service experience and will work hard to make it a reality
- You are naturally welcoming and hospitable
- You have a strong presence- you can speak loudly, confidently, and can captivate an audience
- You are organized and can keep larger groups of people together and on a time-sensitive schedule
- You are an efficient decision maker- you can make timely and sound decisions when met with adversity
- Must have some weekend availability
- Must be punctual and have consistent availability
- Must be at least 18 years of age
- Must have experience leading groups, guiding, teaching or equivalent relevant experience
- Background in tourism, biology, ecology, and or Lucerne specific history is a plus

Our offer

- Our tours are assigned as we receive the bookings.
- Transportation is reimbursed at Halb Tax Rate. If you own a GA we reimburse a 10CHF per day
- This is a Freelance position; you must send us an invoice after the tour with your expenses.

Join our team, send your CV and motivation letter to careers@my-mountains.com

We look forward to receiving your application.